

Property Service Information

Help us minimize the spread of COVID-19.

The following are all current TBHA property service measures designed to help reduce exposure for our tenants, staff, partners and community to reduce the spread of the coronavirus:

- In order to reduce the risk of exposure and follow recommended social distancing practices, all common areas and common bathrooms will be closed as well as all tenant association activities and gatherings suspended until further notice. These areas **will NOT be cleaned or disinfected** so please contact tenant services for urgent access.
- The closing of common areas and bathrooms will allow janitorial staff and contractors to focus on more frequent sanitation of high touch areas in all multi-unit buildings including entrances, door handles, handrails, enter phones etc.
- TBHA is prioritizing emergency and urgent work orders until further notice, and will respond to other requests as possible. Please follow normal procedure and contact our office by phone at 306-445-4393 to request a work order. If you have an urgent maintenance need outside of the hours of 9:00am to 4:00pm, use the same number and your call will be answered by our on call service.
- All non-emergent contractor repairs or replacements in occupied units is suspended until further notice.
- We ask that tenants limit visitor access to seniors' buildings to seniors' family members and essential services only. Posters will be place at all senior building entrances.

*The spread of COVID-19 is a public health issue.
To stay informed with updated information please visit
www.saskatchewan.ca/coronavirus*

As of March 26, 2020

