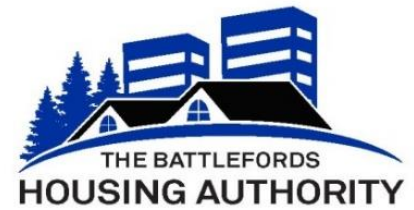


COVID 19 Response



Talk to us.

June 12, 2020

We understand it's a really challenging time for everyone. Don't worry, we're here for you. The sooner you speak to us, the quicker we can help you.

Since the Re-Open Saskatchewan phased approach is expanding we are slowly and responsibly lifting restrictions in our properties. We will be monitoring these changes and following all Saskatchewan Health Authority guidelines.

Our number-one priority will continue to be ensuring all tenants and their families remain **safe and secure** in their homes, while safeguarding the welfare and wellbeing of our staff.

In this new phase, the housing authority office will re-open on Wednesday June 17th and the majority of our housing staff will be working in the office.

Although we will begin to regain some of our normal operations we are focused on providing **essential services** and providing guidelines in this package on how we can improve tenant's quality of living by:

- Opening our office June 17th to better serve our clients;
- Continuing our tenant outreach phone campaign to talk to tenants about **needed supports and overall wellness**;
- Allowing extended **household family visitations** with restrictions;
- **Re-opening common areas** June 17th with specific guidelines;
- Allowing hairdressers in building hair salons as of June 15th with specific guidelines;
- Following up on **non-emergent repairs** and maintenance, as much as possible;
- Providing **payment options** for tenants who are finding it difficult to pay their rent;
- extending new **rent reduction** policies for tenants until August with documented **loss of employment or reduced income**;

Please remember, you can contact us by email and phone. Also, you can pay your rent by:

- **E-transfer** by reviewing instructions on our website or calling our office
- **Pre-Authorized Payment** by signing up with the attached form
- **Interac Payment Terminal** at office reception
- **Cheque or Money Order** in drop box or at office reception

If you are having difficulty in paying your rent or finding local services you need, **talk to us**. Please be assured we are here for you and we will do everything we can to **support you and your family** through these difficult times.

If you have any other questions please contact our office at 306-445-4393.

Denis Lavertu
General Manager

306-445-4393

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